## Our Service Coordinators are Committed to Serving all with Disabilities in Franklin County

Service Coordinators are professionals trained in the area of developmental disabilities and/or other closely related fields. When an individual is found eligible for services with the *Department of Mental Health*, they are assigned a Service Coordinator.

Several counties in Missouri now offer Service Coordination locally through the county Senate Bill 40 (SB40). Disability Resource Connection-Franklin County SB40 Resource Board Service Coordinators work closely with the Rolla Regional Office (RRO) to ensure that services are personcentered and meeting the needs of the individual.

To be eligible for Service Coordination services, an individual must have a developmental disability. The onset must be before the age of twenty-two and continue indefinitely. As a result of the DD, there must be issues in at least two of the following areas: self-direction; learning; mobility; receptive and expressive language, and/or self-care.

RRO determines the eligibility of applicants for Service Coordination. Once an individual is found eligible for services, a Service Coordinator is assigned to work closely with the individual and family to identify needs, develop an individual plan, link to services, and advocate for services and needs.

Services provided by Disability Resource Connection- Franklin County SB40 Resource Board or Rolla Regional Office are monitored to ensure that persons served are satisfied, being heard and understood, and that progress is being made to reach or exceed goals.



#### CONNECT

Service Coordinators work with families to determine what is working and not working. Goals and needs are identified and personcentered so the correct service can be matched to specific needs.

#### **PLAN**

Service Coordinators will use a team effort to develop an individualized plan (IP) to meet identified needs and maintain current levels of success and independence.

#### LINK

Service Coordinators will link consumers to available resources, both community and governmental, which may serve as a potential funding or service sources. By gaining this knowledge and making connections many doors may opened that may have once been closed.

#### **ADVOCATE**

Service Coordinators advocate to assist in obtaining needed services, resources, funding or other items that are found helpful or necessary for independence, growth, and success.

Service Coordinators have diverse backgrounds and have varied areas of experience. Service Coordinators work diligently to serve your needs:

- Return phone messages promptly
- Respond to requests for information quickly
- Encourage the people they serve and help them to lead the planning of their supports
- Listen to needs and ideas on how to improve the Service Coordination program
- Provide updates on information that may impact services
- Make timely contacts to monitor services
- Stay informed regarding community based resources and activities

#### Mission Statement-

Disability Resource Connection is committed to enhancing employment opportunities, educational and developmental programs, family support programs and community living options while promoting public awareness and community collaboration in order to achieve its mission and serve individuals with developmental disabilities.

If you or someone you know is interested in Service Coordination services, please contact the Rolla Regional Office at 573-368-2200 or the Franklin County SB40 Resource Board office at 636-584-7240 or 1844-804-7240.

# We Connect Franklin County Families with Special Needs

#### **Resources**

Disability Resource Connection, formerly known as the Franklin County SB40 Resource Board, provides support, resources and advocacy for individuals with disabilities and their caregivers, living in Franklin County. We are the link connecting those in need with the resources to help them.

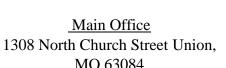
Disability Resource Connection offers
Targeted Case Management to persons with
developmental disabilities living in Franklin
County.

The Department of Mental Health determines an individual's eligibility for services. This is a Medicaid service program, but the Board of Directors has voted to provide this service to all eligible persons in Franklin County regardless of their Medicaid status.

Disability Resource Connection also provides funding to providers of disability services in Franklin County. A nine-person board appointed by the Franklin County Commissioner oversees how the funding is determined. Please see our website's funding page to learn how to apply:

www.disabilityresourceconnection.org

### **Locations**



Phone: 636-584-7240 Toll Free: 1844-804-7240 Fax: 636-583-7748

Office Hours are 8:00am to 4:30pm Monday thru Friday and closed on State/Federal Holidays

Board Meetings open to the Public: 1308 North Church Street Union, MO 63084 Please visit our website for agendas www.disabilityresourceconnection.org





Empowering possibilities & connecting resources to support families with special needs

